
**GROWING COMMUNITY NEED**

**FISCAL YEAR 2019**

- **1,937** calls to the 24-hour crisis line
- **1,453** requests for an emergency shelter bed
- **30** Iowa counties served

**OUTCOMES**

**FISCAL YEAR 2019**

- **71%** children discharged to a permanent home
- **82%** shelter youth improved or maintained their overall functioning during their shelter stay
- **64%** of clients reported a decrease in their trauma symptoms

**1,576 TOTAL LIVES IMPACTED LAST YEAR**

**EMERGENCY SHELTER & CRISIS NURSERY**

- **690** children admitted to emergency shelter/crisis nursery
- **17,538** total nights of shelter care
- **44,000+** nutritious meals provided to shelter youth

**HOPE HALL COUNSELING SERVICES**

- **1,150** hours of expressive art therapies provided to youth
- **7,114** counseling hours provided by YESS Hope Hall

**INTEGRATED CARE CONNECTIONS**

- **650** families enrolled in our Integrated Health Home

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