



*Protecting Children. Empowering Families. Changing Lives.*



## GROWING COMMUNITY NEED

### FISCAL YEAR 2019

- 1,937 calls to the 24-hour crisis line
- 1,453 requests for an emergency shelter bed
- 30 Iowa counties served

## OUTCOMES

### FISCAL YEAR 2019

- 71% children discharged to a permanent home
- 82% shelter youth improved or maintained their overall functioning during their shelter stay
- 64% of clients reported a decrease in their trauma symptoms

## 1,576 TOTAL LIVES IMPACTED LAST YEAR



### EMERGENCY SHELTER & CRISIS NURSERY

- 690 children admitted to emergency shelter/crisis nursery
- 17,538 total nights of shelter care
- 44,000+ nutritious meals provided to shelter youth



### HOPE HALL COUNSELING SERVICES

- 1,150 hours of expressive art therapies provided to youth
- 7,114 counseling hours provided by YESS Hope Hall



### INTEGRATED CARE CONNECTIONS

- 650 families enrolled in our Integrated Health Home